



FACTORY DEFAULT SETTINGS & SOFTWARE VERSION CHECK

updated 1-JAN-18

DVD PLAYERS and DVD RECEIVERS

Model	Default Settings	Purpose	Procedure
L53	Tuner/receiver settings	Resets to factory defaults	Set the unit to FM, then on the front panel, press quickly the following: "PLAY/PAUSE, then "STOP/OPEN"**, then press and hold the "DISPLAY" button for 5-7 seconds. Unit will shut off after reset.
** For L54 : Set to AM mode. "PLAY/PAUSE" then "STOP/OPEN" then press and hold "DISPLAY" for more than 7 seconds			
** For L73 : Set to FM mode. "PLAY/PAUSE" then "STOP" then press and hold "DISPLAY" for more than 7 seconds			
L70	Tuner/receiver settings	Clears presets and receiver settings	Set the unit to FM then on the front panel, press quickly the following: "PLAY/PAUSE" then "STOP", then press and hold the "FM/AM" button for 7 seconds. Unit will shut off after reset.
	DVD Player Functions	Resets to factory defaults	In OSD menu select "SYSTEM" then Defaults, select RESET, factory default password is 2580.
Viso 2 Viso 5			<ol style="list-style-type: none"> Place the unit into AM mode. Press quickly the three front panel buttons; [PLAY/PAUSE] then [STOP] then [DISPLAY], holding the [DISPLAY] button for more than 9 seconds. The unit will switch itself off then back on to DVD mode.
T512 T531 T532	DVD Player Reset	Resets to factory defaults	<ol style="list-style-type: none"> Take out any discs from the tray and put unit into STANDBY. Power up unit and wait for the "NO DISC" message on screen. Press the "SETUP" button on the remote. Press the down cursor button on the remote and go to the "TV ASPECT" menu. Press the right cursor button on the remote to select 16:9 (check that the mark is beside the 16:9 should be highlighted at this point). Using the remote control type in the following sequence of buttons, with a 1 second delay between button presses: 1,3,9,7,1,3,9, enter. A blue screen will show up on the screen with system information. This is the service mode screen. Please turn the unit off to complete the reset procedure.



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T513 T533 T534 T515	DVD Player Reset	Resets to factory defaults	<p>Ensure HDMI switch at the back of unit is set to OFF"(only applies to the T534)</p> <ol style="list-style-type: none"> 1. Remove any discs from the tray and put unit into STANDBY. 2. Power up unit and wait for the "NO DISC" message on screen. 3. Press the "SETUP" button on the remote. 4. Press the down cursor button on the remote once to go to the DISPLAY menu. 5. Press the right cursor button on the remote twice to go to the TV ASPECT submenu. 6. Using the up/down cursor buttons on the remote select 16:9 (make sure the check mark is beside 16:9) 7. Using the remote control type in the following sequence of buttons quickly:1,3,9,7,1,3,9,ENTER. 8. A blue screen will show up on the screen with system information. This is the service mode screen. <p>At the bottom of the screen will be the following message: "Factory Reset Done"</p> <ol style="list-style-type: none"> 9. Please turn the unit off to complete the reset procedure.
T535	DVD Player Reset	Resets to factory defaults	<ol style="list-style-type: none"> 1. Open tray and then 2. Clear + 2,5,8,0 +Clear 3. Left Arrow and then unplug.
T562	Software Version Check	To check the software version	Press the "STEP UP " button then press"9". The software version will appear on the TV screen.
	Reset for DVD Player	Resets to factory defaults	Go to SETUP, press "5621", Exit SETUP
S570	Software Version Check	To check the software version	Press the "STEP UP " button then press"9". The software version will appear on the TV screen.
	Reset for DVD Player	Resets to factory defaults	Go to SETUP, press "5701", Exit SETUP



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DVD and Blu-ray PLAYERS

Model	Default Settings	Purpose	Procedure
T571 T572	DVD Player Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Take out any discs from the tray and put unit into STANDBY.2. Power up unit and wait for the "NO DISC" message on screen.3. Press the "SETUP" button on the remote.4. Press the down cursor button on the remote and go to the "TV ASPECT" menu.5. Press the right cursor button on the remote to select 16:9 (check that the mark is beside the 16:9 should be highlighted at this point)6. Using the remote control type in the following sequence of buttons, with a 1 second delay between button presses: 1,3,9,7,1,3,9,enter.7. A blue screen will show up on the screen with system information. This is the service mode screen. <p>At the bottom of the screen will be the following message: "Factory Reset Done"</p> <ol style="list-style-type: none">8. Please turn the unit off to complete the reset procedure.
T557 T577 T587 T567	Blu-ray Player Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Power ON2. Select "SETUP" in the Home Menu3. Select "Display", then "TV Aspect Ratio"4. Select 16:95. Enter 1 3 9 7 1 3 9 ENTER (using the T5X7 Remote)6. A Blue "System Information" Screen will appear.7. Press Pause (using the T5X7 Remote)8. The Blue screen will disappear and the Blue NAD logo will appear and "DONE" on the T5X7 VFD.9. Press Power Off10. This completes the T5X7 Factory reset.



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STEREO RECEIVERS

Model	Default Settings	Purpose	Procedure
C720BEE C725BEE	Receiver Reset	Resets to factory defaults	C720BEE Press "FM" + "DISC" C725BEE Press "Speaker A" + "Tone Defeat"
	VFD Display Test	VFD Display Test	Press "AM" + "TAPE"
	Software Version	Displays installed software versions	Press "Speaker A" + "Speaker B"

A/V RECEIVERS

Model	Default Settings	Purpose	Procedure
T741	Tuner memory reset	Resets all Tuner memory presets	Press "TAPE MON". + " VIDEO 1"
	Receiver Reset	Resets to factory defaults	Press "VIDEO 1 + TAPE MONITOR" = Reset 1 Press "VIDEO 2 + TPAE MONITOR" = Reset 2
T742	Tuner memory reset	Resets all Tuner memory presets	Press "TAPE MON." + "DVD"
	No Reset function		
T743 T744	Receiver Reset	Resets to factory defaults	VIDEO 6 + Source UP
	Software Version	Displays installed software versions	VIDEO 6 + TONE CONTROL
	NTSC/PAL Selection	Sets OSD to NTSC or PAL	VIDEO 6 + MEMORY
T737 T747	Receiver Reset	Reset to factory defaults	1. Set to FM FUNCTION STATE 2. Push "LISTENING MODE" KEY(More than five seconds).
	Software Version	Displays installed software versions	1. Set to AM FUNCTION STATE 2. Push "LISTENING MODE" KEY(More than five seconds).
T748 T748 V2	Receiver Reset	Reset to factory defaults	1. Set to AM FUNCTION STATE 2. Push "LISTENING MODE" KEY(More than five seconds).
	Software Version	Displays installed software versions	1. Set to FM FUNCTION STATE 2. Push "LISTENING MODE" KEY(More than five seconds).



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A/V RECEIVERS

Model	Default Settings	Purpose	Procedure
T752 T762	Receiver Reset	Resets to factory defaults	VIDEO + TONE DEFEAT
	Software Version	Displays installed software versions	VIDEO + AUDIO
	NTSC/PAL Selection	Sets OSD to NTSC or PAL	VIDEO + MEMORY
T753 T754	Receiver Reset	Resets to factory defaults	VIDEO 6 + Source UP
	Software Version	Displays installed software versions	VIDEO 6 + TONE CONTROL
	NTSC/PAL Selection	Sets OSD to NTSC or PAL	VIDEO 6 + MEMORY
T163 T763 T773	Receiver Reset	Resets to factory defaults	VIDEO + TONE DEFEAT
	Software Version	Displays installed software versions	VIDEO + AUDIO
	NTSC/PAL Selection	Sets OSD to NTSC or PAL	VIDEO + MEMORY
T757 T757V2 T758 T758V3	Receiver Reset	Reset to factory defaults	Press MENU + SOURCE▶ "AH Reset... Complete"; orange Standby LED Power Off from Back panel for 1 Minute
	Software Version	Displays installed software versions	Press ◀SOURCE + SOURCE▶
T175 T755 T765 T775 T785 T777 T787 T187 T777V3	Receiver Reset	Resets to factory defaults	◀SOURCE + FRONT/MP "AH Reset... Complete"; orange Standby LED Power Off from Back panel for 1 Minute
	Software Version	Displays installed software versions	Press ◀SOURCE + SOURCE▶



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MASTER SERIES PRODUCTS

Model	Default Settings	Purpose	Procedure
M2	Amplifier Reset	Resets to factory defaults	Software V1.4: 1. Power ON 2. Press: "coax 1 + menu" for 4 seconds 3. The M2 will go to standby then power back ON Software V1.5: 1. Power ON 2. Press: "balanced + menu" for 4 seconds 3. The M2 will go to standby then power back ON
	Software Version	Displays installed software versions	Software V1.4 Press: "balanced + single-ended" Software V1.5 Press: "coax 1 + coax 2"
M3 M3e	Amplifier Reset	Resets to factory defaults	RECORD + BALANCE (Hold for 5 Seconds)
	Rename Inputs	Allows Custom Naming of Inputs	LISTEN + RECORD (Hold for 5 Seconds)
	Software Version	Displays installed software versions	LISTEN + BALANCE (Hold for 5 Seconds)
M12	Processor Reset	Resets to factory defaults	1. Press and hold front panel's "Main" display. 2. Select "Factory Reset" display option. 3. Select "Yes" to reset your M12 to factory default settings or "No" if you decide not to reset your M12. 4. Factory reset is complete when the M12 goes to standby mode. IMPORTANT NOTE After factory reset, wait out for at least one minute to switch back the M12 from standby mode to operating mode.
	Software Version	Displays installed software versions	1. At any Source, press and hold "Main" in the front panel screen display until the next display appears. 2 Applicable MCU, LCD, Audio, USB and HDMI firmware version details are shown.



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MASTERS SERIES PRODUCTS

Model	Default Settings	Purpose	Procedure
M15	Processor Reset	Resets to factory defaults	AUDIO + DIGITAL
	Software Version	Displays installed software versions	AUDIO + VIDEO
M15 HD M15 HD2	Processor Reset	Resets to factory defaults	Source Left + Tone Defeat
	Software Version	Displays installed software versions	Press ◀SOURCE + SOURCE▶
M17 M17.2	Processor Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Press and hold front panel's "Main" display.2. Select "Setup" display option.3. Select "Factory Reset" display option.4. Select between "Yes (NTSC)" and "Yes (PAL)" to select video mode after Factory Reset. Select "No" if you decide not to reset your M17. 4. Factory reset is complete when the M17 goes to standby mode. IMPORTANT NOTE After factory reset, wait out for at least one minute to switch back ON the M17 from standby mode to operating mode.
	Software Version	Displays installed software versions	Press ◀SOURCE + SOURCE▶



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MASTERS SERIES PRODUCTS

Model	Default Settings	Purpose	Procedure
M32	Processor Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Press and hold front panel's "Main" display.2. Select "Factory Reset" display option.3. Select "Yes" to reset your M32 to factory default settings or "No" if you decide not to reset your M32.4. Factory reset is complete when the M32 goes to standby mode. <p>IMPORTANT NOTE After factory reset, wait out for at least one minute to switch back ON the M32 from standby mode to operating mode.</p>
	Software Version	Displays installed software versions	<ol style="list-style-type: none">1. At any Source, press and hold "Main" in the front panel screen display until the next display appears.2 Applicable MCU, LCD, Audio,USB or HDMI firmware version details are shown.
M5	CD/SACD Player	Resets to factory defaults	<ol style="list-style-type: none">1. Connect the Composite Video output to your Display / TV.2. Power on the M5, open the drawer and remove any Discs.3. Press the "SETUP" button on the M5 Remote.4. Using the M5 Remote, press the "Down" navigation button FOUR Times to highlight the Information (Hand) Tab.5. Press the "Right" then the "Down" navigation button to highlight the "Restore Setting".6. Highlight "YES", then type 5501 on the M5 Remote.7. The setup menu will blank out and come back on in about 5 seconds.8. After the setup menu reappears, press the "SETUP" button to clear the setup screen.9. Turn off the M5 using the remote or front power button.10. Now hard power off the M5 from the rear panel switch.11. Leave The M5 Off For More Than 1 minute before powering back on.



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MASTERS SERIES PRODUCTS

Model	Default Settings	Purpose	Procedure
M50	Processor Reset	Resets to factory defaults	<ol style="list-style-type: none"> 1. Press the front panel "menu" button. 2. Press the "I◀◀ skip" six times to access "Factory Reset", then "scan ▶▶" 3. Press the "I◀◀ skip" to select "Factory Reset - Yes" 4. Press the ENTER button of the navigation dial. "Doing Factory Reset" will display.
	Software Version	Displays installed software versions	<ol style="list-style-type: none"> 1. Open the BluOS Controller App. and select the your M50 in "My Players" 2. Select "Help" then "About" 3. The iOS App and BluOS versions will be displayed.
M50.2	Processor Reset	Resets to factory defaults	<ol style="list-style-type: none"> 1. Touch the 3 horizontal bars in the upper left of the touchscreen. 2. Touch "Settings" then "Factory Reset" 3. When the Factory Reset confirmation screen appears, select "Yes" or "Cancel" to exit. 4. When the factory reset completes the Front Panel will display "Now Playing"
	Software Version	Displays installed software versions	<ol style="list-style-type: none"> 1. Open the BluOS Controller App. and select the your M50.2 in "My Players" 2. Select "Help" then "About" 3. The iOS App and BluOS versions will be displayed.
M51	DAC Reset	Resets to factory defaults & displays installed software	<ol style="list-style-type: none"> 1. Press and hold front panel [INPUT] button. 2. Set to ON the rear panel POWER switch while still holding on to [INPUT] button. 3. VFD illuminates. Release [INPUT] button. VFD will show SETUP VFD TEST V1.xx RESET "VFD TEST" is flashing. V1.xx stands for the software version. 4. Within 3 seconds, press front panel Standby button and "RESET" will now flash. 5. M51 will go to reset mode with the VFD showing "Factory Reset". The M51 is now reset and will automatically shut down.



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MASTERS SERIES PRODUCTS

Model	Default Settings	Purpose	Procedure
M55	DVD Player Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Connect the M55 composite output to a display to view the OSD.2. Power on the M55, and remove any Discs.3. Press the "SETUP" button on the M55 Remote.4. Press the "Up" navigation button ONCE on the M55 Remote to highlight the Information (Hand) Tab.5. Press the "Right" then the "Down" navigation button to highlight the "Restore Setting".6. Choose "YES" then press "ENTER".7. Using the M55 Remote, type in 5 5 0 1 into the password field.8. After the AH Reset notice clears, power the M55 off from the rear panel power switch.9. Power on the M5510. Press the "SETUP" button on the M55 Remote and navigate to the Information Tab and the Restore Setting.11. Choose "YES" then press "ENTER".12. Using the M55 Remote, type in "3 3 0 8" then "ENTER"13. Wait 5 Seconds.14. This completes the reset procedure.
M56	Blu-ray Player Reset	Resets to factory defaults	<ol style="list-style-type: none">1. Power ON2. Select "SETUP" in the Home Menu3. Select "Display", then "TV Aspect Ratio"4. Select 16:95. Enter 1 3 9 7 1 3 9 ENTER (using the M56 Remote)6. A Blue "System Information" Screen will appear.7. Press Pause (using the M56 Remote)8. The Blue screen will disappear and the Blue NAD logo will appear and "DONE" on the M56 VFD.9. Press Power Off10. This completes the M56 Factory reset.



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DIGITAL MUSIC PRODUCTS

Model	Default Settings	Purpose	Procedure
C328	Factory Reset	Resets to factory defaults	Press and hold the front panel's SOURCE > buttons until the screen display shows "C3". Release SOURCE > button to complete the factory reset.
	Software Version	Displays current Software Version	Press < SOURCE for more than 3 seconds
C338	Factory Reset	Resets to factory defaults	Press and hold the front panel's SOURCE > buttons until the screen display shows "C3". Release SOURCE > button to complete the factory reset.
	Software Version	Displays current Software Version	Press < SOURCE for more than 3 seconds
C368 C388	Factory Reset	Resets to factory defaults	Press < SOURCE + SOURCE > until "FACTORY RESET" displays
	Software Version	Displays current Software Version	1. Navigate through the menu options using the front panel buttons or corresponding SR 9 buttons to select "Settings" 2. Press [ENTER] to select a menu item. 3. Press V repeatedly to the "Firmware Versions" page.
C390DD	Factory Reset	Reset to factory defaults	Press ◀SOURCE + SOURCE▶ (more than 5 seconds)
	Software Version	Displays installed software versions	Press the Center Button of the Navigation Dial for 5 seconds
C446	Factory Reset	Resets to factory defaults	Press ◀SOURCE + BACK "AH Reset... Complete" followed by an orange Standby LED Press SOURCE▶ + SETUP "C Reset... Complete" followed by an orange Standby LED
	Software Version	Displays current Software Version	1. Press "SETUP". The "Settings Menu" will be displayed. 2. Scroll down to "System Info", then press ENTER to display SW Versions.



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DIGITAL MUSIC PRODUCTS

Model	Default Settings	Purpose	Procedure
D1050	DAC Reset	Resets to factory defaults	Press and hold "SERVICE" at the rear panel until D1050 defaults to OPT1 source.
	Software Version	Displays current Software Version	<ol style="list-style-type: none">1. With the D1050 powered ON, press and hold "ON" button of the remote control until the display starts to flash. Release the "ON" button and observe the display sequence.2. The number of times the left column flashes, indicates the 1st digit of the firmware version.3. The number of times the right column flashes, indicates the 2nd digit of the firmware version to the right of the decimal point.
D3020	Amplifier Reset	Resets to factory defaults	Press and hold "BASS EQ" at the rear panel until D3020 defaults to COAX source.
	Software Version	Displays current Software Version	<ol style="list-style-type: none">1. With the D3020 powered ON, press and hold "ON" button of the remote control until the display starts to flash. Release the "ON" button and observe the display sequence.2. The number of times the left column flashes, indicates the 1st digit of the firmware version.3. The number of times the right column flashes, indicates the 2nd digit of the firmware version to the right of the decimal point.
D7050	Amplifier Reset	Resets to factory defaults	Press and hold "RESET" at the rear panel until the D7050 the unit displays "RESET"
	Software Version	Displays current Software Version	D7050 firmware version is displayed in the "NAD Remote App" under "Device Info"



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VISO 1 Wireless Music Systems

Model	Default Settings	Purpose	Procedure
VISO 1	Amplifier Reset	Resets to factory defaults	1. Press and hold "+" and then press POWER button to turn ON the VISO 1. 2. Release "+" when the POWER indicator turns blue and flashes three times. 3. VISO 1 will continue on to initialize.
	Software Version	Displays current Software Version	With a docked iPod, the current software details can be viewed by going to Settings-General>About-VISO 1(steps may vary).
VISO 1 AP	Amplifier Reset	Resets to factory defaults	1. Disconnect and then reconnect your VISO 1 AP to the mains power source. As soon as "S" (in green) begins to flash, press and hold "-" until the "S" indicator turns off. Release "-". 2. VISO 1 AP will continue to initialize. 3. The "S" indicator will then alternately switch to green and red light after initializing. This indicates that the VISO 1 AP is ready to be configured again.
	Software Version	Displays current Software Version	1. Connect your VISO 1 AP to the same network as your PC. After successful connection, check the IP address of your VISO 1 AP with Wi-Fi scanner app. 2. Open your web browser and enter the IP address of your VISO 1 AP. 3 Select "Firmware Update" ; the Current Firmware will be displayed.
VISO 1 BT	Amplifier Reset	Resets to factory defaults	1 Press and hold "+" and then press ON/OFF button to turn ON the VISO 1 BT. 2 Release "+" when the POWER indicator turns blue and flash three times. 3 VISO 1 BT will continue on to initialize.
	Software Version	Displays current Software Version	Not applicable